Tackling Hate Crime and Harassment: Responding to new responsibilities and building on best practice in social housing, criminal justice, schools and communities

Summary of key questions and action points

1. How can people currently report hate crime and hate incidents in your area? What reporting mechanisms or outlets are available (eg 24-hour helpline, online reporting, 3rd party reporting centre, etc)?

2. How can the reporting of disability and homophobic hate crime be better encouraged and supported?

3. What aspects of Merseyside Police’s model of investigating hate crime can be applied in your local area?

4. How can the work of the Crown Prosecution Service in prosecuting hate crime be better supported?

5. How can the ‘hate crime perpetrator typology’ model developed by London Probation Service be used by other agencies in their work with perpetrators?

6. How well do you as a social landlord, or social landlords that you work with, perform in relation to the checklist from Wales and West Housing Association’s hate crime toolkit?

7. Beyond legal action, what approaches are used to challenge and change perpetrators’ hate-motivated behaviour in your organisation or area?

8. How widely are different organisations represented on multi-agency hate crime forums, conferences or panels in your area? Who’s missing? How well is information shared between agencies?

9. How can schools be more involved in tackling and preventing hate crime and harassment?