CHANCE

Procedure for utilising the CHANCE Scheme

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1. INTRODUCTION

CHANCE is a multi-agency scheme focussed on how anti-social behaviour (ASB) committed by young people can be best addressed across Newham.

CHANCE is aimed at 8 to 17 year olds involved in, or at risk of being involved in, ASB. It informs agencies (including police, schools, Children & Young People’s Services, the Youth Offending Team, Crime & ASB Service, Housing, Youth Service and Education) of actions that have been taken against young people in relation to ASB and suggests how they can be best dealt with further.

CHANCE gives young people a chance (appropriately) to rectify their behaviour with support before enforcement action is considered. It is available across the whole of Newham.

The scheme includes standardised warning letters, Acceptable Behaviour Contracts (ABCs) and a support package available at all stages. A CHANCE flow chart is attached (appendix 1).

2. CHANCE PROCEDURE

When a young person comes to the notice of an agency for crime or anti-social behaviour AND the agency has identifiable information (name/ date of birth /address) they should email chance@newham.gov.uk with these details and include reasons why the young person has come to their notice. Agencies should ensure that the name of the young person is in the subject field of the email.

Database checks will be carried out on the young person identified. The CHANCE mailbox is managed on a daily basis by support staff from the Crime & ASB Service and the Youth Offending Team.

Feedback will be provided on the agencies the young person is known to (if any). All information distributed will adhere to Newham’s information sharing protocols. Information shared is in accordance with the Crime and Disorder Act 1998 (Section 115) and the Data Protection Act 1998 (Section 29). Please see appendix 9.

An appropriate level of intervention will be advised according to previous actions taken. Options include:

- Youth Inclusion Support Panel (YISP) referral
- First warning ‘yellow card’
- Second warning ‘red card’
- Acceptable Behaviour Contract + (ABC+)
- Youth ASB Panel

2.1 Youth Inclusion Support Panel (YISP)

Agencies will be advised that a YISP referral should be considered at all stages. A YISP referral is essential if agencies are considering an Acceptable Behaviour Contract. The YISP process compliments the CHANCE scheme throughout its duration and will be key to the level of support that the young person will receive.

A referral should be made as soon as the young person meets the YISP criteria. Please refer to appendix 2 for guidance and email chance@newham.gov.uk for a referral form.

2.2 ‘Yellow Card’ First Warning

If the young person has come to notice for the first time, the agency which referred the young person to CHANCE may be advised to send a first warning letter. A letter will be sent to both the young person and their parent/carer. The letters (appendix 3) explain that the young person’s anti-social behaviour has been noted and outline possible consequences if this continues. Agencies are encouraged to tailor this standardised letter to adhere to their policies and add any logos as relevant.
2.3 ‘Red Card’ Second Warning

If the young person comes to notice again or the observed behaviour warrants it, a second warning letter may be appropriate. This letter should be sent by the referring agency to both the young person and their parent/carer. The letter (appendix 4) will state that unacceptable behaviour has continued and strongly indicate that further action will be considered if this behaviour does not cease. Agencies are encouraged to tailor this letter to adhere to their policies and add any logos as relevant.

2.4 Acceptable Behaviour Contract + (ABC+)

If the young person’s anti-social behaviour has continued, agencies should consider an ABC+. The ABC+ is an Acceptable Behaviour Contract (ABC) with a support contract as detailed in paragraph 3.4. The procedure for issuing an ABC+ and supporting documentation has been standardised. All agencies issuing ABCs in Newham must follow the ABC+ procedure as detailed below or they will not be recognised for recording and monitoring purposes. Please see appendix 6 for the flow chart detailing the process for issuing an ABC+.

3. ISSUING AN ACCEPTABLE BEHAVIOUR CONTRACT + (ABC+)

3.1 Partners’ Consultation

The purpose of a consultation is to present information and evidence relating to the individuals who are allegedly engaging in ASB. CHANCE checks (YOIS/UMIS/CAREFIRST/FLARE/EMS) should be made on the young person before this meeting takes place.

If a YISP referral has not been made, a referral should be made at this point.

Dates should be arranged for the ABC+ awareness sessions and Y-Pac initial assessment through the CHANCE mailbox.

Decisions to be made include:
• Who will be the lead agency
• What behaviour needs to be addressed
• Agencies should agree on the conditions they would like included in the ABC+
• Individual logos should be made available to the lead agency
• Agree possible times/dates/venues for ABC meeting

3.2 Letter to alleged perpetrator and parent/carer

The lead agency should send a letter with information on the time/date/venue to the young person and their parent/guardian. If possible, the alleged perpetrator should be given a choice of dates. A ‘CHANCE information sheet’ should supplement this letter.

The letter should be hand delivered by the local Safer Neighbourhoods police officer. To find out who your Safer Neighbourhoods police officer is, contact the Youth Offending Team on 020 8430 2361.

3.3 ABC Meeting

An ABC meeting should be held between the lead agency, other agencies involved, the alleged perpetrator and their parent/carer. There should be a minimum of two and maximum of three agencies present.

Generally there should be a maximum of five restrictive conditions and a minimum of two ‘I will’ conditions. In some circumstances there may be a need for more than five restrictive conditions, but agencies should aim to make these conditions clear and concise, so that they can be easily understood by the young person. Conditions on the ABC should be jointly agreed and fully understood by all parties before signing. Wherever possible, the contract conditions should be written at this meeting as
opposed to presenting the young person and their parent/carer with a completed document.

Dates for compulsory awareness sessions, the Y-Pac initial assessment and the Y-Pac workshop should be confirmed, which will make up the support package for the ABC+.

The ABC should be valid for six months, with the opportunity to apply for an extension.

Two original copies should be signed at this meeting, one to be kept by the lead agency, the other to be kept by the alleged perpetrator. Please see appendix 7 for an example ABC. Agencies may wish to incorporate their own logo to this document.

### 3.3.1 If the contract is not signed...

**Confirmation:** The lead agency should confirm in writing to the other agencies, alleged perpetrator and their parent/guardian that the ABC was not signed, including details. A copy of this letter should be emailed to chance@newham.gov.uk. If appropriate, a further meeting should be arranged.

The letter should explain to the young person and their parent/guardian that if the current anti-social behaviour does not cease, further action may be sought.

If the behaviour continues, the lead agency should refer the case to the Youth ASB panel via CHANCE. All this information should be sent to chance@newham.gov.uk.

### 3.3.2 If the contract is signed...

**Confirmation:** The lead agency should commend the young person for signing the ABC+ and confirm in writing to appropriate agencies, alleged perpetrator and their parent/guardian that the ABC was signed. *This information should also be sent to chance@newham.gov.uk*. It can also be faxed for the attention of the ASB manager to 020 8430 2299 or posted to ASB manager, Newham Youth Offending Team, 192 Cumberland Road, Plaistow, London E13 8LT.

The letter to the young person and their parent/guardian should be accompanied with a copy of the signed ABC and a ‘CHANCE information sheet’.

Dates for the compulsory ‘awareness’ session and Y-Pac initial assessment are to be confirmed at this time.

### 3.4 ABC+ Support Package

Once the signed contract has been received by CHANCE, a CHANCE practitioner will contact the young person.

When the young person has completed their initial assessment, their awareness sessions will be confirmed and they will be given their start date for the Y-Pac programme (if appropriate). The young person will be given details of the eight-week Y-Pac course at this time. See appendix 8 for further details of the content and aims of ABC+ support package.

Information, including attendance, progress and completion will be recorded on UMIS (a prevention database) and feedback to relevant agencies at review stages. If information is required before the review, please email chance@newham.gov.uk.

If the ABC+ support package is not suitable, alternative provision will be provided by YISP. Please ensure that a YISP referral has been made in order to receive this provision.
4. **ABC+ THREE MONTH REVIEW**

At three months, the lead agency should communicate with the young person, parent/carer and partner agencies regarding the young person’s progress, commending their success and encouraging them to continue. If a breach has occurred during this period, please follow the breach procedure. (Please see paragraph 6)

Details of the above communication should be sent to chance@newham.gov.uk

5. **ABC+ SIX MONTH/ENDING PANEL**

At six months, it is essential that the lead agency invite the young person and their parent/carer to a six month ending panel. This is to ensure that positive behaviours are reinforced, successes are celebrated and development points highlighted. Young people should have access to identified appropriate activities to help prevent them from coming to notice in the future.

Details and outcomes of this meeting should be sent to chance@newham.gov.uk

6. **ABC+ BREACH ACTION**

Breaches are monitored through the CHANCE process. If a young person is witnessed by any agency engaging in ASB, CHANCE should be notified. The lead agency will be notified by email and other relevant partners copied in.

The lead agencies should communicate to determine the extent of the breach and decide appropriate action. It may be that a warning letter is sufficient. This information should be sent to chance@newham.gov.uk

If the breach is more severe or persistent, the case should be referred to the Youth ASB panel via CHANCE.

7. **YOUTH ASB PANEL**

The Youth ASB panel is a fortnightly forum which supports the CHANCE scheme. It comprises representatives from the Crime & ASB Service, Youth Offending Team and the Metropolitan Police. The purpose of the panel is to share information and evidence in order to decide if further action needs to be taken against young people committing consistent and/or severe ASB. The panel discusses young people who are being considered for an ASBO, have refused to sign an ABC or have breached their ABC or ASBO.

This panel should be used as a consultation forum for any young person who has continued to commit ASB following the ABC+ or for those individuals whose behaviour warrants stronger action from the outset.

The panel considers any pending arrests, court dates or other relevant information on young people being made subject to/or being considered for an ASBO and details of evidence available to help consider whether an ASBO should be post conviction or standalone. The panel will review live cases and feedback to the appropriate agencies.

Agencies are invited to refer cases through CHANCE and may wish to attend the panel.
8. INFORMATION SHARING

The CHANCE scheme facilitates the sharing of information for the purpose of preventing and tackling crime and anti-social behaviour. The information is shared in accordance with the Crime and Disorder Act 1998 (section 115) and the Data Protection Act 1998 (part 4).

Agencies enquiring about young people must make a written request detailing the purpose for which the information is required. If the requested information is provided it should only be used for the purpose for which it was obtained and not disclosed to a third party without permission from the agency that originally provided the information. The agency requesting information will receive contact details of the allocated caseworker for the young person with information about who is currently working with him/her or who had previously worked with him/her.

The agency receiving the information should maintain the information provided within a secure system with access available only to designated individuals. The receiving agency will be responsible for any misuse of the information provided.

9. ADMINISTRATION OF THE CHANCE SCHEME

Please ensure all actions are communicated to CHANCE (via chance@newham.gov.uk) The CHANCE support officers will ensure that all actions/information provided is recorded on the prevention database, UMIS. It is essential to provide feedback to CHANCE to ensure that up-to-date information can be provided to any agencies making enquiries.

Please ensure that all emails sent to chance@newham.gov.uk have the young person’s full name, date of birth, address and reason for request. Without this information, your request cannot be processed.
APPENDIX ONE

CHANCE PROCESS CHART

Young person ‘comes to notice’
Agency identifies a young person at risk of, or engaging in, ASB

Email: chance@newham.gov.uk with details of the young person. CHANCE provides information available on the young person and suggests an appropriate course of action.

Yellow card
first warning

Red card
second warning

ABC to be considered

Email: chance@newham.gov.uk
Send details of action taken to CHANCE so that records and other relevant agencies can be updated.

Youth Inclusion Support Panel (YISP) Referral
To be considered at all stages and referral made if criteria met.

ABC+ Process
(see ABC/ABC+ processes)

YOUTH ASB PANEL
Referral and Youth Inclusion Support Panel Programme Form Guidance

CHANCE PROCESS CHART

Introduction

The Referral and Youth Inclusion Support Panel (YISP) programme form has been designed to be completed by a number of agencies and/or individuals throughout the YISP process. It consists of three main sections:

SECTION ONE
This section should be completed by the referring agency or individual. It includes basic information about the child or young person, their family, any other agencies the child may be involved with, plus information about the referrer.

Section one also covers information relating to the reasons for referral, highlighting risk factors which triggered the referral, additional information relevant to the referral and the referrers expected outcomes.

SECTION TWO
This should be completed by YISP admin and YISP workers. Checks with other agencies, the outcome of the referral (i.e. whether the child/young person meets the YISP criteria and is willing to engage), date and outcome of the YISP panel and detail of the Integrated Support Plan (ISP) if arranged should be included. Written consent should be gained from the child or young person and their parent/carer at the start of this section and the consent form attached to the Referral and Youth Inclusion Support Panel (YISP) programme form.

SECTION THREE
To be completed by the YISP worker based on information gained from providing and other agencies. Includes feedback and outcomes of YISP intervention.

As mentioned, the consent form is included as page four of the Referral and Youth Inclusion Support Panel (YISP) programme form.

Criteria

A young person meets the YISP criteria if they have four or more risk factors (as detailed on the referral form) and are known to two or more agencies.

Guidance for completing the Referral and Youth Inclusion Support Panel (YISP) programme form

SECTION ONE

- The referring agency should provide as much information as possible about the child/young person and their family. Each question should be considered and every attempt made to complete it.
- Details about the referring agency or individual also need to be completed as fully as possible to enable the lines of communication to remain open. If the referral is from an agency, contact details of an individual within the agency is required, as well as details of how the child/young person became known to the agency.
- It is also possible for individuals to make a referral, e.g. parent/carers or other adults whom the child/young person is known to. Contact details of the individual are also required.
• The referring agency also needs to provide as much information as possible about the reasons for referral. As there may be more than one reason or relevant risk factors, it is important to record these in order of importance using a numbering system, with the main risk factor recorded as number one. This section comprises of a number of statements which take into account all the potential risk factors. The referrer should consider each statement and record the factors relating to the specific child/young person, with the main reason for concern as factor one.

• The additional information and expected outcomes section can be used to:
  - Give a brief summary as to the reason for referral
  - Note any work undertaken with the young person prior to the referral, and the impact this work has had on their behaviour
  - Highlight any potential dangers to professionals you may be aware of in regard to home visits. This will allow for two practitioners to attend if necessary and work in safety
  - To note proposals for assistance by the YISP, including any areas where individual agencies may need to offer more help to the young person and their family

An additional sheet can be added if there is insufficient space to include all necessary detail.

• The referrer should record all key agencies involved with the child/young person, with contact details of individuals wherever possible. Risk scores should be entered for the referrers own agency based on the guidance below, and unique reference numbers from the referrers own agency should be recorded.

EXAMPLE
If the referral is made by social services, the referrer should complete the score for social services based on the guidance given below:
  • One point if the child or young person was involved with social services 12 months ago or more
  • Two points if they have been involved with social services within the last 12 months
  • Three points if the child or young person is attached to a social work team. The referrer should also record the Carefirst unique reference number

Guidance For Risk Scoring

**Youth Offending Team**

1 – Reprimands/final warnings
2 – Two or more convictions or referrals for anti-social behaviour, or referral order
3 – Subject to statutory order

**Social Services**

1 – Social services involvement 12 months ago or more
2 – Social services involvement within the last 12 months
3 – Attached to a social work team

**Police**

1 – Criminal intent but no convictions
2 – Arrested/convictions/caution on one or two occasions
3 – PYO etc
Education

1 – Attending mainstream education part-time with a history of truancy and/or exclusion or attending education training or employment part-time, in need of some support

2 – Not attending mainstream education full-time with a history of truancy/exclusion, may have special needs/welfare needs or not attending education, training or employment full-time and in need of considerable support

3 – Disaffected from education or unwillingness to engage in any education training or employment

At this stage the Referral and Youth Inclusion Support Panel (YISP) programme form will be sent to the Youth Offending Team (YOT), YISP admin worker.

SECTION TWO

YISP administration workers will carry out checks on the YOT database, record the child/young person’s details or complete any new information if it is already known and record the referral. The YISP administration workers will also complete the YOT section of the scoring section and give details of the YISP manager the referral is being forwarded to.

At this stage, the Referral and Youth Inclusion Support Panel (YISP) programme form will be sent to the relevant YISP manager (based on the community forum area for the home address of the child/young person) for allocation to a YISP worker.

The allocated YISP worker will begin their assessment by contacting the child/young person and their parent/carer as well as contacting agencies with whom checks have not yet been made for the scoring system.

The YISP worker is responsible for feeding back information at specific stages of the process to YISP administration to enable recording and tracking systems to be kept up to date.

On completion of the YISP worker assessment, if the child/young person meets the YISP criteria and is willing to co-operate, a panel date will be arranged and letters sent by the YISP worker to the child/young person and their parent/carer. Letters will also be sent to the referring agency informing them of the child/young person’s engagement and of the YISP worker’s details.

If the child/young person does not meet the YISP criteria or does meet the YISP criteria but is not willing to engage, this must be recorded on the Referral and Youth Inclusion Support Panel (YISP) programme form and fed back to YISP admin.

When the child/young person does go to the panel, the YISP worker will need to complete section two of the Referral and Youth Inclusion Support Panel (YISP) programme form and feed this information back to YISP admin.

An ISP will be of three or six month’s duration. YISP workers are responsible for arranging a mid-point review and, at their discretion, may check back with referring agencies at this stage.

SECTION THREE

At the end of the intervention, the YISP worker is responsible for completing section three of the Referral and Youth Inclusion Support Panel (YISP) programme form and sending it back to YISP admin. The completion of this section will be based on information supplied by the providing agency/ies. The referring agency should also be informed of the outcomes of intervention. The closing summary on the Referral and Youth Inclusion Support Panel (YISP) programme form should be used to indicate what impact the intervention has had on the child/young person and any further contact with them.

Regular monitoring reports will be provided by YISP admin and will be made available to referring and provider agencies.

Please email chance@newham.gov.uk for a referral form.
Dear Parent/Carer,

Newham CHANCE Partnership is committed to reducing crime and anti-social behaviour in our community.

Following the complaint/incident below at [time] on [date] a first warning letter is now being sent to .....................

[Incident location and details]

If ....................... is stopped again for unacceptable behaviour, then she/he may receive a second warning letter or may be considered for an Acceptable Behaviour Contract or legal action if appropriate.

Anti-social behaviour adversely affects the quality of life in our community but by working together we can make a real difference, so we would welcome your support to address this problem.

Should you wish to discuss the matter further, please feel free to contact us on

..........................................................

Yours sincerely,
Dear .................

Following the complaint/incident below at [time] on [date] a first warning letter is now being sent to you.

[Incident location and details]

This first warning letter is being sent to you as part of the CHANCE scheme and if there is further unacceptable behaviour, either a second red warning could be issued, you could be asked to sign an Acceptable Behaviour Contract or legal action could be taken if needed.

If there is no further unacceptable behaviour no further action will be taken.

If you would like to talk about this letter, please feel free to contact us on

Yours sincerely,
Dear Parent/Carer,

Following the complaint/incident below at [time] on [date] a second warning letter is now being sent to ...................... as part of the CHANCE scheme.

(Incident location and details)

.............................................................................................................................................

Provided there are no other incidents involving ....................... the matter will not be taken any further. Should the incidents continue, ......................... and ........................ will invite you and ....................... to attend an interview to sign an Acceptable Behaviour Contract or in some cases legal action will be considered.

If there are further incidents an application for an Anti-Social Behaviour Order (ASBO) may be considered or criminal prosecutions may be pursued where appropriate. If you are a tenant the actions of your children could put your tenancy and your home at risk.

Clearly these measures can be avoided with your co-operation. However, if you feel you may have difficulty doing this, please feel free to contact us on

.............................................................................................................................................

Yours sincerely,
Dear ……………………

Following the complaint/incident below at (time) on (date) a second warning letter is now being sent to you as part of the CHANCE scheme.

(Iincident location and details)

Provided there are no other incidents involving you the matter will not be taken any further. However, should you come to our notice again for anti-social behaviour, …………….. and …………….. will invite you and your parent/carer to attend an interview to sign an Acceptable Behaviour Contract or in some cases legal action may be considered.

Anti-social behaviour can lead to the use of Anti-Social Behaviour Orders (ASBOs) or could mean that if your parents are tenants, action could be taken against their tenancy, putting your home at risk.

Clearly these measures can be avoided with your co-operation. If you would like to talk about this letter, please feel free to contact us on …………….. …………….. ……………..

Yours sincerely,
APPENDIX FIVE

ABC + Process chart

ABC Process
[see ABC process]

ABC signed

Y-Pac Assessment
Initial assessment

Awareness Sessions

Y-Pac
eight-week programme

Three Month Review
Partners and young person to communicate

Six Month Panel
Ending session, all partners and young person involved, celebrating successes and addressing any remaining issues. To identify onward referrals and after care.

Youth Inclusion Support Panel (YISP) Referral
To be considered at all stages and referral made if criteria met.
PARTNERS CONSULTATION
To discuss the ASB, present evidence, agree lead agency, agree recommended conditions, produce draft ABC with logos, arrange dates for young person to attend ‘awareness’ session and Y-Pac initial assessment.

LETTER TO ALLEGED PERPETRATOR AND PARENT/GUARDIAN
To provide date/time/venue for meeting, information on what ABC/ABC+ is and its process. Frequently asked questions, contact details. To be hand delivered by Safer Neighbourhoods Police.

ABC MEETING
Conditions to be agreed, contract to be produced and signed by young person and parent/carers, dates for the ABC awareness sessions and Y-Pac initial assessment to be given.

CONFIRMATION
Lead agency to write to alleged perpetrator, parent/guardian and all agencies including chance@newham.gov.uk with acknowledgement of refusal to sign ABC.

CONFIRMATION
A confirmation letter, a copy of the ABC and frequently asked questions to be sent to young person and parent/guardian. Copy of ABC sent to all agencies including chance@newham.gov.uk

MONITOR BEHAVIOUR
Is the problem behaviour continuing?

NO

YES

NO

YES

MONITOR BEHAVIOUR
Has the ABC been breached?

NO

YES

NO

NO

YES

YES

PROGRESS UPDATE AT THREE MONTHS
Lead agency to send letter on progress to young person, parent/guardian, partner agencies.

REVIEW PANEL
at six months with young person, parent/carer and all agencies involved including chance@newham.gov.uk
Celebrate successes, evaluate the effectiveness, assess further action required if any.

YISP REFERRAL: To be made as soon as young person comes to notice for ASB

YES

NO

Email: chance@newham.gov.uk

WARNING LETTER

YOUTH ASB PANEL/CASE CONFERENCE
To discuss further action

BREACH ACTION
Agencies to decide action to be taken.
ACCEPTABLE BEHAVIOUR CONTRACT

THIS CONTRACT is made on the [ENTER DATE].

between:

(ENTER AGENCY
AGENCY ADDRESS)

(ENTER AGENCY
AGENCY ADDRESS)

&

(NAME)

AGREES the following in respect of future conduct:

• I will not
• I will not
• I will not
• I will not
• I will not
• I will not

• I will attend an ABC awareness session.
• I will attend an initial assessment for Y-Pac (a group work programme for young people affected by crime).

I, [ENTER NAME] enter into a commitment with [ENTER LANDLORD], the Metropolitan Police and the London Borough of Newham not to act in a way that would cause others concern, suffering or to fear for their safety.
BREACH

I understand that if I break any of the conditions in this contract then [ENTER LANDLORD], London Borough of Newham or the police could make an application for an Anti-Social Behaviour Order (ASBO) to stop me from committing further acts of anti-social behaviour, without further notice.

FURTHER

I, [ENTER NAME] understand that where an Anti-Social Behaviour Order is made by the court and breached, I may be liable on conviction to a two-year detention and training order.

This contract will remain in force for a period of six months. This agreement will be reviewed after three months.

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<th>DECLARATION:</th>
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<tr>
<td>I, [ENTER NAME] confirm that I understand the meaning of this contract and that the consequences of breach of the contract have been explained to me.</td>
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<tr>
<td>Signed:</td>
<td>Date:</td>
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<th>DECLARATION:</th>
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<tbody>
<tr>
<td>I, [ENTER NAME OF PARENT/CARER] confirm that I understand the meaning of this contract and that the consequences of breach of the contract have been explained to me.</td>
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APPENDIX EIGHT

ABC Support Package Information

Aim:
The purpose of the ABC+ package is to offer support throughout the ABC process and to educate young people around anti-social behaviour and the effects it can have on the community.

- ABC+ includes two awareness sessions which focus on:
  - What anti-social behaviour (ASB) is
  - The causes and consequences of ASB
  - What ABCs are and the consequences of breaching them

- The package also includes a place on the eight-week ‘Young People Affected by Crime/Confidence’ (Y-Pac) programme if the young person is suitable. The course focuses on self-confidence, conflict resolution and effective communication through experiential activities.

What is Y-Pac?
Y-Pac (Young People Affected by Crime/Confidence) is a project co-ordinated by Newham Youth Offending Team and funded by the Neighbourhood Renewal Fund.

Y-Pac has a three-tier aim:
- To support young people who are victims of crime/bullying, to reduce the victim/offender cycle
- To prevent young people at risk of becoming involved in ASB/crime, offending
- To prevent young people who are low level offenders from re-offending (those with ABCs, reprimands, final warnings and referral orders)

Y-Pac works in partnership with the Crime and ASB Service, Children & Young People’s Service, the voluntary and statutory sector supporting young people in the following areas:

- Poor attendance levels at their place of education
- Supporting young people who display challenging behaviour at their place of education, home or community
- Supporting young people who are predicted to have low educational attainment
- At risk of becoming involved in crime/ASB, due to high risk factors
- At risk of becoming victims of crime

How Y-Pac works
Research indicates that experiential training is 14 times more effective than conventional classroom training. Y-Pac uses cognitive behavioural activities and techniques that engage the young person by embracing all learning styles to create a holistic learning environment.

The following key human curriculum is covered over the eight-week workshop:

- Learning to become an effective team member
- Understanding, appreciating and working with diversity
- Understanding, minimizing and resolving conflict
• Enhancing communication skills and in particular becoming aware of how to develop rapport and use body language effectively
• Increasing self-confidence, empathy and self-esteem, with peer acceptance/support
• Exploring explicit and implicit patterns and how they can be re-learned in order to adopt new healthy patterns
• Adopting new coping strategies, including how individual needs can be heard and met effectively in a non-violent or aggressive manner

“The importance of such programmes should not be underestimated. The Audit Commission has calculated that early intervention to prevent young people offending could save public services more than £80 million a year. But let’s not forget the major saving - the reduced misery in the lives of the young people and their families with whom we deal.”

Rod Morgan
YOUTH JUSTICE BOARD CHAIRPERSON
10. CONTACT DETAILS

For further information or assistance please contact:

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